

Local Authority Corporate Risk Register Analysis

Single Tier Authorities Leeds City Council

Background

Risk management is a critical management tool to manage, assess and prioritise risks therefore enabling resources to be applied to minimise, monitor and control the probability and/or the impact of negative events.

An important component of the risk management process is the corporate risk register, which identifies those risks which are critical for management to minimise, monitor and control.

KPMG has used its extensive audit client base to undertake Corporate/Strategic risk register analysis. The exercise compared the corporate risk registers from a range of local authorities covering:

- Single Tier Councils;
- County Councils;
- District Councils;
- Fire and Rescue Services; and
- Police bodies.

The outcome highlights the most frequently featured risks across local authority risk registers and changes from 2014 when a similar exercise was carried out.

We also considered the arrangements in place to maintain and review risk registers at the local authorities and fire and police bodies.

Finally, we considered the degree to which risk registers are used as an integrated management and assurance tool, which is especially important given other parts of the Public Sector are increasingly using tools such as Board Assurance Frameworks and Assurance Mapping.

Purpose

Organisations should use the comparative information to help consider:

- Whether there are potential risks that may have been omitted from their own risk register;
- Whether potential risks are given sufficient priority;
- The mechanics of the risk management process at their organisations; and
- How managing risks and providing assurance can be developed further.

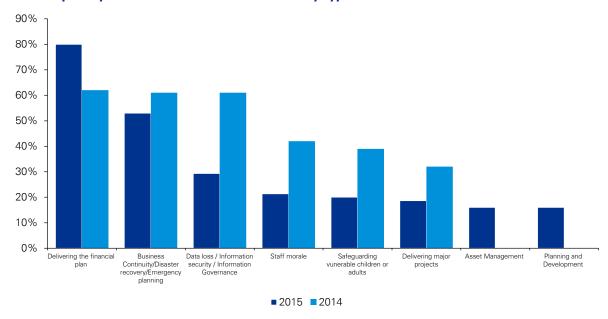
Leeds Analysis

In general Leeds CC risk registers contain risks seen in comparable councils analyzed on page 3 and page 4 based on the November 2015 register: Based on this the Council could consider whether:

- financial risks are given sufficient prominence in the corporate risk register; and
- members should be allocated key risks along with officers.



Most frequently featured risks across all authority types



The top three residual risks occurring most frequently are:

- Delivering the medium term financial plan/saving targets/delivering funding cuts;
- Business continuity/disaster recovery incidents/emergency planning; and
- Data loss/information security/information governance risks.

A much higher number of bodies (80% compared to 62% in 2014) identified **Delivering the medium term financial plan/saving targets/delivering funding cuts** as a risk, although this is still not as high as might be expected given the significant reduction in grants seen in recent years and on-going financial pressures.

Risks in relation to *Business continuity and disaster recovery* were identified in 53% of risk registers (compared to 61% in 2014) and Data loss/information security and information governance were identified in 29% of risk registers (compared to 61% in 2014). So whilst these risks remain high in terms of frequently occurring risks – It is noticeable that both risks occur less often than in prior years. This fall is a surprise but may be as a result of investments in arrangements reducing the residual risks across the sector.

The risk that no longer features in the above analysis is **Partnership arrangements/governance**, which is surprising given the emergence and growth of initiatives such as the Better Care Fund.

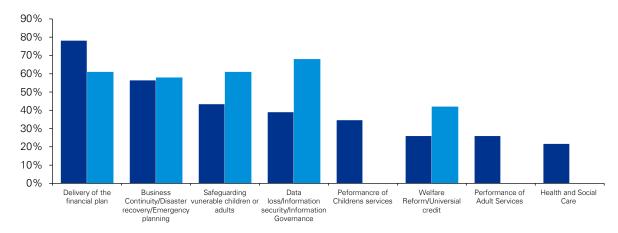
Compared to the same analysis last year the following risks are new for 2015:

- Asset management; and
- Planning and development issues.



Most frequently featured risks across single tier authorities

The chart below shows the eight most frequently identified risks at the single tier authorities included in the exercise.



2015 2014

If you exclude the **safeguarding risk**, which is clearly not a relevant risk for all authorities (e.g. District Councils), the three most common risks for single tier authorities are the same as the all authority type analysis, with **delivery of the Medium Term Financial Plan** again the highest risk.

We note we see more risks in relation to *Health and Social Care*, (21% of single tier authorities), which is understandable given the arrival and growth of the Better Care Fund. This also possibly explains the reduction in *Partnership Governance risks*, which are now better defined as Health and Social care. We also note that concerns over operational performance in Children and Adults services are now being seen in more risk registers.

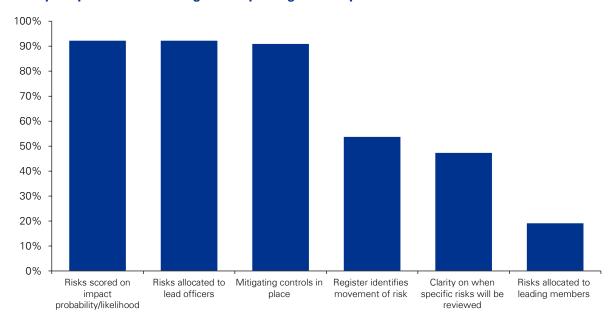
Against a background of the significant reputational and business impact of safeguarding cases, it is also noticeable that safeguarding vulnerable children or adults was only identified in 43% of single tier authorities, which is down from 61% in 2014.

Leeds CC comparison

The four of five top risks in the November 2015 corporate risk map are consistent with those seen elsewhere including *Safeguarding Adults and Children* (which are 2 risks in the Council's risk map) *Welfare Changes* and a *Major incident in the city* which compares to Emergency planning above. *School places* the 5th risk is not seen in many of the registers analyzed. *Medium Term Budget whilst* not in the top 5 risks of the Council is shown as High Impact but below the risk appetite tolerance line some thing we would expect to be under constant review given the difficulties of the financial position facing the Council.



Survey Responses on Risk Register Reporting and Responsibilities



The chart above analyses the risk registers reviewed across all authorities. As expected, a high level of registers score risks on impact and probability, the controls in place and are allocated to lead officers.

However, less risk registers clarify when a risk is to be reviewed, which could result in the risk not being dealt with appropriately and provides less assurance. Further to this, risks do not appear to be regularly/widely allocated to lead members, which could reduce the scrutiny of these risks.

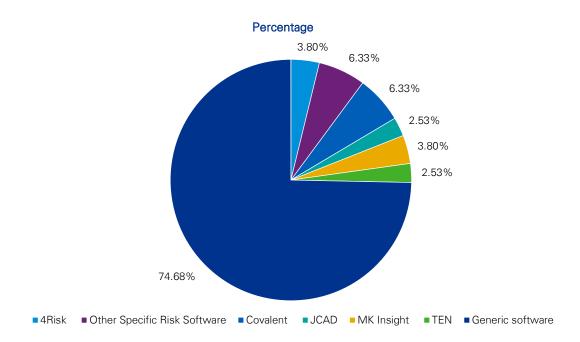
Leeds CC Comparison

Leeds compares well to other councils in this analysis with local systems complying with all the criteria above except *Risks allocated to members* which is something the Council could consider.



Software used to support risk management

The chart below shows that 75% of authorities do not use specific risk management software, often preferring to use spreadsheet systems to record the risks. These systems are potentially less robust compared to specific software. Of the authorities that do use specific software, the most commonly used packages are Covalent, 4risk and MK Insight. 4Risk is used at Leeds.



Moving forward

It is noted that in the wider Public Sector, many bodies are now using Board Assurance Frameworks/Assurance Mapping. Assurance mapping is the process where risk reports set out the controls and assurances in place to confirm that risks are being addressed. Setting out the assurances can give lead Officers and Members confirmation that assurance is in place and that the quality of the assurance is sufficient against the risk.

Our work has identified limited use of such tools in the local authority sector.

Our comparison exercise identified that:

- Risks were linked to strategic objectives in 57% of reports;
- Assurances were reported in 53% of the reports; and
- Effectiveness of controls were reported in 49% of the reports.

These are important elements of assurance mapping processes and our work suggests there is significant scope for local authorities to develop in this area.





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